

Health and Safety

Policy Statement

JetBlack Plumbers specialises in preventative and reactive plumbing maintenance services throughout Australia. We are committed to managing our environmental responsibilities in line with ISO 45001.

1. Purpose

The purpose of this policy is to outline JetBlack Plumbers commitment to providing a safe and healthy workplace for all employees, contractors, clients, and members of the public in accordance with ISO 45001 and WHS legislation.

2. Scope

This policy applies to all JetBlack Plumbers personnel, including employees, apprentices, subcontractors throughout Australia.

3. Policy Statement

JetBlack Plumbers specialises in preventative and reactive plumbing maintenance services across Australia. JetBlack Plumbers is committed to ensuring its operations are conducted safely, responsibly, and in full compliance with relevant WHS legislation, standards, and codes of practice.

JetBlack Plumbers will:

General WHS Commitments

- Promote and communicate this Health and Safety Policy to all company personnel.
- Provide and maintain a working environment that minimises risks to health, safety, and wellbeing.
- Establish measurable WHS objectives and targets that are regularly monitored for improvement.
- Continually improve safety performance and the effectiveness of the WHS management system
- Minimise psychosocial hazards within the workplace.
- Ensure all WHS incidents, including near misses, are recorded and investigated.
- Report all notifiable incidents to SafeWork as soon as practicable.
- Support initiatives that enhance the mental and physical health of all employees, including casual and field staff.
- Consult and communicate with workers and subcontractors on WHS matters and encourage feedback.
- Comply with all applicable WHS legislation, regulations, and obligations.
- Ensure all personnel have appropriate PPE and receive guidance, instruction, supervision, and training.
- Provide adequate resources and ensure employees are trained to complete tasks safely.
- Ensure all workers understand their WHS responsibilities and actively participate in preventing incidents.
- Reduce workplace incidents through strengthened awareness and proactive risk control.

4. Plumbing-Specific WHS Commitments

- Commit to managing high-risk plumbing hazards, including hot works, confined spaces (pits, shafts, service risers), work involving sewage/wastewater, and biological exposure
- Ensure safe handling, storage, and transport of plumbing materials such as gas components, chemicals, pipe adhesives, and hot water equipment.



- Ensure all workers are trained and competent in isolations, lock-out/tag-out, pressure release procedures, and water/gas shutdowns.
- Implement risk controls for excavation and trenching, including underground service locating and no-dig requirements.
- Ensure safe use, inspection, and maintenance of plumbing-related equipment including jetters, CCTV cameras, lifting gear, elevated work platforms, and power tools.
- Manage risks associated with roadside or traffic-adjacent plumbing works.
- Ensure hygiene controls, vaccinations (where applicable), and decontamination procedures for workers exposed to sewage, greywater, or contaminated environments.

5. Responsibilities

Management

- Ensure implementation of this policy and provision of adequate resources.
- Maintain a WHSMS in accordance with ISO 45001.
- Lead consultation and ensure WHS compliance across all operations.

Supervisors / Qualified Plumbers

- Implement safe work practices and ensure work is completed according to SWMS, SOPs, site instructions, and legislation.
- Provide instruction, oversight, and ensure PPE and equipment are used correctly.
- Report hazards, incidents, and participate in investigations.

Employees & Apprentices

- Follow WHS procedures, training, SWMS, and instructions.
- Use PPE correctly and maintain a safe work environment.
- Report hazards, unsafe conditions, and incidents immediately.

Review

This Health and Safety Policy will be reviewed annually or when significant changes occur.

All employees have a responsibility to be accountable for their own safety and for those of other work colleagues by always operating in a safe and appropriate manner.

JetBlack Plumbers primary safety objective is to prevent workplace injuries and illness.



CEO

Karla Kirch

Date: January 2026

Next Review Date: January 2027